



20 March 2020

CIRCULAR TO ALL RESIDENTS COVID-19 – Closure of Facilities

Dear Resident,

We act on behalf of the Hope Island Resort Primary Thoroughfare Body Corporate (PTBC) and Hope Island Resort Principal Body Corporate (PBC) as Strata and Facilities Managers and write to you in that capacity.

Further to correspondence dated 18 March 2020, we write to you to provide a further update on what Hope Island Resort is doing to manage challenges relating to the Novel Coronavirus (COVID-19). Our priority is to reduce the risk of spreading COVID-19 and to prioritise the health and safety of Residents.

Closure of Facilities

Please be advised that all Public amenities throughout the Resort will be closed temporarily as of **23 March 2020**. This closure will include playground equipment, pools, restrooms and BBQ facilities.

The decision to temporarily close these facilities was not taken lightly. This decision follows the recommendations from both Queensland Health and the Office of the Commissioner for Body Corporate and Community Management.

Self-Isolation

All residents are requested to notify Hope Island Resort Security if they personally or are aware of anyone who is in self isolation. This information can be provided via the following means:

Phone: (07) 5629 8999

Email: HIRSEC@HIRS.com.au

Internal Phone: 59999

It is a criminal offence to fail to comply with the requirement to self-isolate under the Public Health Act 2002. Failure to comply may be subject to enforced quarantine, fines and other penalties. If you believe someone is failing to self-isolate, please notify Hope Island Resort Security or directly to QLD Health on 13 74 68.

Self-Assessment

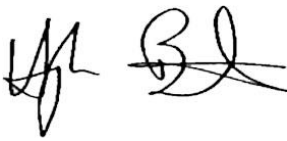
Please refer to the following link to undertake a self-assessment for risk of COVID-19.
<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/novel-coronavirus-quiz>

Reporting is imperative to not only protect security staff but to ensure the welfare of those in isolation and protect all residents from possible transmission. As you will be aware many people will not show any symptom's but may be contagious. Security staff requested for home visits will continue to take precautions to minimise any close contact and will maintain social distancing protocol.

We will continually review the situation and make changes where necessary. Any changes will be communicated. We encourage you to visit and to follow the advice available from the World Health Organisation for further information relating to COVID-19: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Thank you in advance for your cooperation. Should you have any queries please do not hesitate to contact the offices of Cambridge Management Services on (07) 5530 9900 or at customercare@cambridgems.com.au.

Yours faithfully,
For and on behalf of the Hope Island Resort
Principal Body Corporate



Mr Hugh Beutel
Strata Manager
www.cambridgems.com.au