

19 March 2020

HOPE ISLAND RESORT CIRCULAR TO ALL RESIDENTS SEWERAGE SYSTEM

Dear Resident,

We act on behalf of the Hope Island Resort (HIR) Principal Body Corporate (PBC) as Strata and Facilities Managers and write to you in this capacity.

As you are aware, recent shortages have been experienced in toiletry products and as such the PBC wish to take this opportunity to advise that many household products are labeled and marked as disposable and/or flushable, however these items do not break down after flushing and have the ability to cause an obstruction and block the sewer lines in the Resort.

There has been instances whereby sewerage pumps have become blocked as a result of excessive amounts of fats, and other non-degradable items being incorrectly disposed of within the sewerage system. These items, along with incorrectly disposed of fats and oils combine within the sewerage system creating fatbergs that can result in significant damage to sewerage pipes and pumps.

Accordingly, it is requested that Residents refrain from disposing of the following products within the sewerage and plumbing system:

- Sanitary wipes or feminine hygiene products;
- Wet 'flushable' wipes;
- Nappies, diaper liners, baby wipes and similar items;
- Cotton buds and pads;
- Paper towel and tissues;
- Cosmetic wipes;
- Cooking fats and oil.



Please turn page over for examples of the above products.

Should you have any queries regarding this matter, please do not hesitate to contact this office via telephone on (07) 5530 9900.

Yours faithfully,
For and on behalf of the Hope Island Resort
Principal Body Corporate



Phillip Rintoule
Facilities Manager
PBC@cambridgems.com.au

Some examples of products that should not be flushed are as follows:

1. Sanitary wipes or feminine hygiene products



2. Wet 'flushable' wipes



3. Nappies, diaper liners, baby wipes and similar items



4. Cotton buds and pads

